

Communication Program Terms of Service

1. At Pinnacle Management Group, LLC, our primary form of communication to our residents and potential residents is through SMS and email. These messages can be in the form of information we may need from a prospective tenant, notices of work which may be taking place on the property, ie. water outages, AC/Heater turnovers, entry into a unit, etc.
2. **You can cancel the SMS service at any time. Just text "STOP" to the short code. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed.** After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time and we will start sending SMS messages to you again.
3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at customercare.pinnacle@gmail.com or 575-532-1290.
4. Carriers are not liable for delayed or undelivered messages
5. As always, message and data rates may apply for any messages sent to you from us and to us from you. You have any questions about your text plan or data plan, it is best to contact your wireless provider.
6. If you have any questions regarding privacy, please read our privacy policy: {link to privacy policy}